SEIKO UK LTD

Service Request Form

Customer Details

Name

Contact Email	**Contact Telephone**

Address

Watch Details

Calibre No.		**Serial No.**	
Case No.		**Warranty Y/N**	

Repair Details

SEIKO UK LTD

Packing Checklist

- ☐ Address the package to: **SUKL, First Floor, Building 1, Concorde Park, Maidenhead, Berkshire SL6 4BY**
- ☐ Include a copy of this Service Request form
- ☐ Keep another copy of this Service Request form for your records
- ☐ Include the completed warranty card or proof of Purchase if claiming a service under the terms of the warranty
- ☐ Please DO NOT send the watch back to us in the original box
- ☐ Use sufficient packing material to protect the watch during transit
- ☐ Used a tracked courier service to minimize the chances of loss or damage in transit

Upon Receipt and After Assessment

Once we have received your watch we will send an acknowledgment via e-mail. This will allow you to proceed and track your repair on our website: www.seikoservice.co.uk

An estimate of repair cost will be provided to you by Seiko UK's Service Centre. Once you consent to our repair estimate, we will schedule and complete the repair of your watch in our UK Workshop.

Payment will be requested once your repair is complete. We will then return your watch to you via an insured and tracked delivery service.

Seiko UK Customer Service

We are available Monday – Friday from 08:30 – 17:00
Telephone: 01628 770001 Email: service@seiko.co.uk