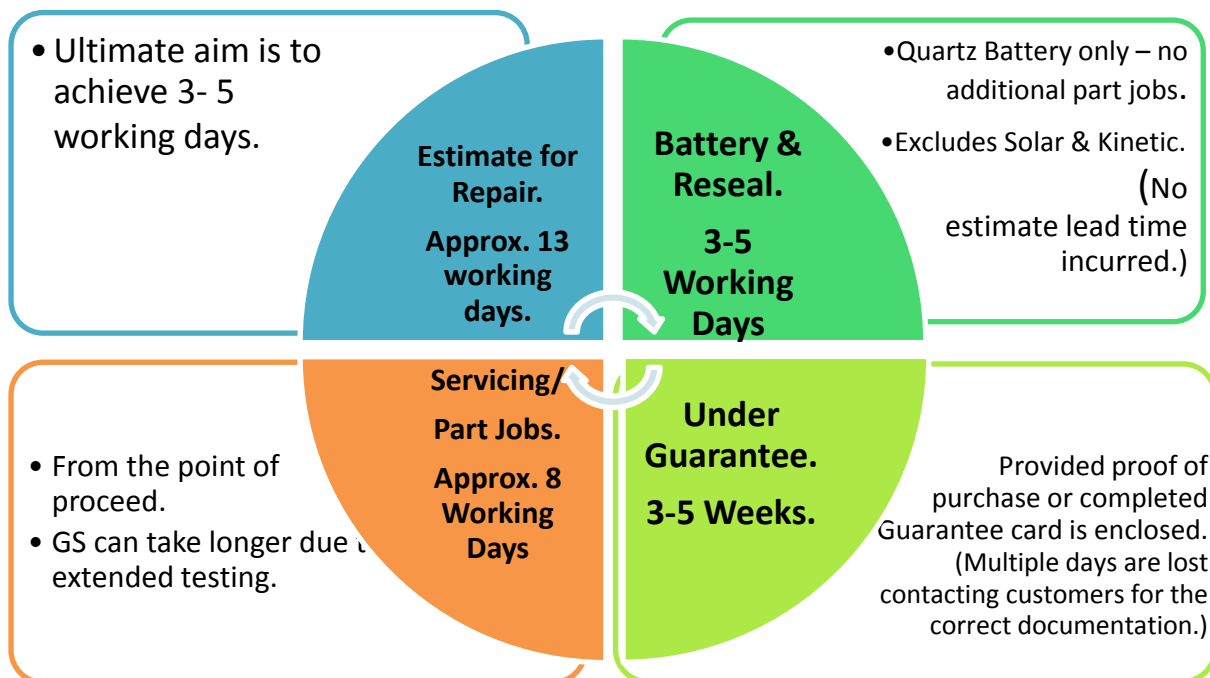


## Customer Service & Workshop Turn Around Times.



Every effort is being made to reduce our lead time and we appreciate your patience.

We will contact you as soon as your watch has been assessed.

Using the email address set up on your account, please look out for our automated updates. Under guarantee repairs will be confirmed with an email notification upon assessment.

You will also be able to track your repair on our service website [www.seikoservice.co.uk](http://www.seikoservice.co.uk). Your username and password will be supplied on your estimate or call us to retrieve your log in details.

### Proceed/ Return of a watch.

Please use our Service Website [www.seikoservice.co.uk](http://www.seikoservice.co.uk) or you can email or telephone us.

Following a system transition Seiko Customer Service UK is under review. We aim to resolve and re-structure processes, to ensure we can resume our hard-won and long established reputation of “Great” Customer Service.

Again, thank you for your patience and understanding at this busy time.

*Seiko Customer Service .*

**SEIKO UK Limited**